



Business applications for your workforce

Field Service Solution Bundle

FS-IQPJ3T

a complete mobile solution for service professionals

The **Field Service Solution Bundle** is an integrated, wirelessly-connected, hosted and managed inventory, work order, dispatch and invoicing solution to allow service professionals to look up, process and print their job information while keeping their back-office in sync real-time.



Customers Inventory Job Quote Work Orders Invoice Time Card



Benefits of the Field Service Solution:

Improved Savings and Cash Flow

- Management and visibility of parts inventory on truck reduces loss
- On-site invoice eliminates back office billing and improves cash flow

Improved Productivity and Customer Service

- Electronic work orders and invoicing eliminate manual paper processes and improve accuracy
- All customer and work order information is stored in a central location for accessibility from any location by multiple users
- Reduces calls to and from dispatcher and office
- Technicians are armed with information about past service calls, allowing them to provide better customer service
- Better manage your field service technicians' time at customer sites
- Projects a professional image

Increased Sales

- Efficiency gains allows for additional work order completion utilizing your existing staffing

Improved Security

- Remote locking and tracking of devices

Peace of Mind

- Professional grade hardware for any environment
- Full shift battery life
- Longer industrial product life cycles versus short consumer product life cycles
- Comprehensive support and warranty
- Other Windows Mobile applications can be deployed on the same hardware
- No need for in house IT personnel with the hosted solution option

Features of the Field Service Solution:

Fit-for-purpose Design

- Designed with both mobile field workers as well as back office personnel in mind

Wireless Connectivity

- Cellular and WiFi connected for processing work activities anywhere anytime

Flexible Work Functionality

- Wirelessly dispatch customer work orders to field service technicians
- Look up customer information as required
- Perform quote or work order as dispatched
- Capture information about time and work performed on site
- Real time view and depletion of parts inventory as used for jobs
- Barcode scanning to capture key information such as serial numbers and part numbers
- Visibility to inventory in other trucks or warehouse
- Invoice immediately upon job completion
- Customer's signatures are captured electronically for proof of service
- Input other time card information as required

Printing

- Portable 8.5" x 11" printer allows users to print invoices at the customer sites

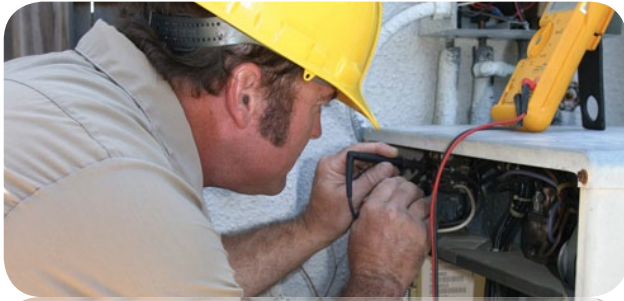
Reports

- Easy to use management web application for office reporting and visibility

Field Service Solution Bundle

FS-IQPJ3T

suited for all mobile services companies including contractors, trades, maintenance and more



ROI Example in Mobile Services: Based on Adding One More Work Order Per Week

Number of Service People?	1	10
Number of Work Days Per Week?	6	6
Number of Orders Per Day?	4	40
Average Amount Per Order?	\$300	\$300
Additional Work Orders per Week	1	10
Additional Gross Monthly Revenue	\$1,300	\$13,000
Less Monthly Solution Bundle Cost	\$285	\$2,850
Net Additional Monthly Revenue	\$1,015	\$10,150
Net Additional Annual Revenue	\$12,180	\$121,800

**Note additional savings would occur based on reduction of paper use, reduced phone calls, improved accuracy, improved travel times, improved payment times, and improved time and fuel management.*

The FS-IQPJ3T Bundle includes:

Mobile Handheld Computer with:

Windows Mobile Professional, touch screen, WAN radio, WLAN radio, Bluetooth, GPS, 1D imager, camera, QWERTY keyboard, high capacity battery, AC adapter, vehicle charger, vehicle cradle and hand strap.

8.5"x11" Mobile Printer with:

Bluetooth, battery, AC adapter, vehicle charger, vehicle cradle, and 6 rolls of paper

Field Service Client and Hosted Server Application

Set up and Installation

Cellular Data Plan

Warranty and Support with:

Comprehensive maintenance coverage, helpdesk support, and mobile device management



PSION

brother
at your side

SOTI

Enterprise
Mobility
PowerOfMobile.com

T-Mobile

About Mobility Solutions, LLC

Mobility Solutions, LLC is a local provider of business automation solutions for use across your enterprise to efficiently mobilize your workforce.

Offering fully integrated, fit-for-purpose, mobile computing solutions including mobile terminals, wireless connectivity, application software, peripherals, accessories, supplies, professional services and support.

Your single source for current technology solutions based on best-of-breed devices, data capture technology applications and connectivity choice that are best suited for your business process requirements and your work environment. We are passionate about integrating mobility for improved productivity, profitability and customer service in your business.

Mobility Solutions delivers its mobile computing solutions throughout the United States and Canada, with offices in Southern Ontario, Northern Kentucky and Southern Florida.

25 years of Mobile Computing, Data Collection, and Logistics solutions experience.

To order the FS-IQPJ3T solution:

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